Privacy Policy

Secure Giving, hereby referred to as Secure, is committed to the ethical collection, retention and use of information that you provide to us about yourself ("Personal Information") on this site https://www.securegiving.net/

The following Privacy Policy sets forth our understanding with you on the collection, use and protection of your Personal Information. Please read the entire Privacy Policy.

YOUR USE OF THE WEBSITE CONSTITUTES YOUR CONSENT TO ALL THE TERMS AND CONDITIONS CONTAINED IN THIS PRIVACY POLICY (AS AMENDED FROM TIME TO TIME) AND YOU SHALL BE BOUND BY THE SAME.

Collection of Information

Site Browsing: You browse the Site anonymously. We do not require you to identify yourself or reveal any Personal Information while browsing through the Site. This isn't applicable to the process of making a donation as that transaction would require information such as personal details and bank details for successful donation.

While you are browsing through the Site, the Site's operating system may automatically record some general information ("General Information") about your visit such as: - The date and time you visit the Site, along with the address of the previous website you were visiting, if you linked to us from another website - The type of browser you are using (such as Internet Explorer version 'X') - Which 'hit' it is on the Site

The General Information is not Personal Information. Secure's tracking system does not record personal information about individuals or link this information to any Personal Information collected from you.

The General Information is used by Secure for statistical analysis, for tracking overall traffic patterns on the Site and to gauge the public interest in Secure and the Site. Such General Information may be shared by Secure with any person, at Secure's discretion.

Cookies

"Cookies" are small amounts of data that a website can send to a web browser on a visitor's computer. The cookie is stored on a visitor's computer. A cookie may enable the site holder to track how a visitor navigates through its site and the areas in which they show interest. This is similar to a traffic report: it tracks trends and behaviors, but does not identify individuals. Information gathered may include date and time of visits, pages viewed, time spent at the site, and the site visited just before and just after the Secure's site.

Types of Cookies

Cookies can be set to expire: on a specified date, after a specific period of time, when a transaction has been completed or when a user turns off his/her browser. A cookie that

Is erased from memory when a visitor's browser closes is called a "session" cookie. Cookies that expire based on a time set by the Web server are called "persistent" cookies.
Persistent cookies may be used in some cases, for example, to recognize when a visitor returns to a website. The web browser will send the cookie information from the initial visit back to the website. This is useful to the visitor if he or she has established a password at a particular website and wants to be identified by that site to perform a function or transaction.

To browse anonymously, you may set your browser to disable cookies or delete cookies. Please note that disabling cookies for some services will impact your ability to use that service. Customers may choose not to accept cookies. Your web browser may alert and permit you to refuse cookies. Newer browser versions allow you to be alerted or to automatically refuse cookies. You may need to download a more current version of your web browser from your service provider in order to obtain this option. Note: Some product features and services provided by Secure require you to accept a cookie in order to be able to use the particular functionality or service. These cookies are used to establish a link between the user and the application server. The cookies contain unique session IDs, and no customer data is stored on the cookies.

Usage of Information

Personal information will be used by Secure for internal purposes including the following:

Sending you emails, features, promotional material, surveys, brochures, catalogues, reports, donation mailers, updates on regular utilisation of donations by Concern, confidential database of donors and user trends.

Explicit Consents Opt-Out Mechanism

We collect Personal Information only with your explicit consent. You have the right to withdraw this consent at any time by contacting us at [insert contact email/phone]. You may also opt-out of receiving communications from us through the unsubscribe link provided in our emails or by writing to us directly.

Disclosure of Personal Information by Secure

Except in the limited circumstances listed below, Secure will never intentionally share your email addresses, phone numbers, or financial information.

1. Credit/Debit Card Transactions, Electronic Fund Transfers, and Payments by Cheque: Concern avails the services of secure third-party payment processors to facilitate donations. While certain information may be shared with these service providers, we require that they handle your Personal Information with strict confidentiality.

2. Necessity: If Secure believes there has been inappropriate or malicious activity involving its website, services, communications, property, or stakeholders, it reserves the right to disclose personal information, with or without prior notice, as deemed necessary to protect its interests or those of affected individuals.
3. Legal Requirement: Secure may disclose your Personal Information if required to do so by applicable law, regulation, legal process, or government request.
4. Corporate Restructuring: In the event of a merger, acquisition, reorganization, or sale of assets, Secure may transfer your Personal Information to the relevant third-party successor, subject to appropriate confidentiality safeguards.
5. Vendor Support for Donor Communication: Secure engages third-party vendors to support donor-related activities. Secure may share limited personal data (such as phone numbers and email addresses) with these vendors, who are contractually obligated to maintain confidentiality.
6. Cross-Border Data Transfer: Your information may be transferred to and maintained on servers located outside India, where data protection laws may differ. By submitting your data, you consent to this transfer, provided such transfer complies with applicable data protection laws.

Data Retention

We retain your Personal Information only as long as necessary to fulfill the purposes for which it was collected and to comply with legal, regulatory, or internal policy requirements.

Data Subject Rights

As a data subject, you have the right to access, correct, or delete your Personal Information held by us. You may also request that we restrict or stop processing your data. To exercise these rights, please contact us at [insert email].

Security

Secure endeavors to use up-to-date security measures to protect your Personal Information. However, we do not make any express or implied warranty with respect to the security measures that may be employed from time to time.

Grievance Redressal

mail: communicatios@securegiving.net

Phone: 022- 35616653

Address: SecureGiving, Rampart House, K. Dubash Marg, Kala Ghoda, Fort Mumbai 400001
In case of complaints or concerns regarding your data or this policy, you may contact our Grievance Officer, who will respond within 30 days.

Links to Other Websites

The Site may contain links to other websites. This Privacy Policy does not apply to such other websites. Secure is not responsible for the privacy practices of such websites. Please review the privacy policies of those websites before providing any information.

Variation of the Privacy Policy

Secure shall be absolutely entitled at its sole discretion to amend, add, delete or modify any of the terms and conditions contained herein. Such changes shall be binding on you once you visit the Site after the Privacy Policy has been amended.

Copyright Protection

All content on this Site, including graphics, text, icons, logos, images, and software, is the property of Secure and/or its content suppliers and is protected by Indian and international copyright laws. Any other use requires prior written permission from Secure.

This Privacy Policy was last updated on 10/03/2026.